

### **Financial or Medical Hardship Application and Agreement**

True Health Diagnostics LLC (“True Health”) understands that medical expenses can place great strain on patients, and believes that a patient’s physical health should not be dependent on a patient’s financial situation. This Financial Hardship Application is used to assist True Health Diagnostics LLC (“True Health”) in determining your eligibility for a waiver of out-of-pocket medical expenses owed to True Health. Please **complete** all of the requested information on this form, **sign** at the bottom, and **return** the signed form and supporting information to True Health by mail or fax, to one of the following:

Mail  
True Health Diagnostics LLC  
Attn: Billing Customer Service  
737 N. 5th Street, Suite 103  
Richmond, Va. 23219

Fax  
888-551-8167

If you have any questions, please contact the Billing Customer Service Department at (877) 443-5227, and select option 1.

#### **PERSONAL INFORMATION**

Patient’s Name: Last, \_\_\_\_\_ First, \_\_\_\_\_ Middle, \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Other Person(s) or Legal Entities Responsible for Patient’s Debt (include any insurer, parent of a minor child, etc.): \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Name of Patient’s Spouse: \_\_\_\_\_

Date of Service: \_\_\_\_\_

Patient/Household Address: \_\_\_\_\_

Patient/Household Tel #: \_\_\_\_\_

#### **EMPLOYMENT INFORMATION**

Name of Patient’s Employer(s): \_\_\_\_\_

Patient’s Employer(s) Address (es): \_\_\_\_\_

Patient’s Employer(s) Tel #(s): \_\_\_\_\_

Spouse’s Employer(s): \_\_\_\_\_

Spouse’s Employer(s) Address (es): \_\_\_\_\_

Spouse’s Employer(s) Tel #(s): \_\_\_\_\_

**HOUSEHOLD INFORMATION AND INCOME**

Number of People in Household: \_\_\_\_\_

Household Member	No.	Annual Income	Monthly Income
Self	1		
Spouse/Partner			
Children under age 21			
<b>TOTAL INCOME</b>		\$	\$

Income includes wages, unemployment compensation, workers compensation, social security, disability, supplemental security income/public assistance, veteran’s payments, business or self-employment income, alimony, child support, rental income, interest or dividend income.

**Please include copies of supporting documentation of income:**

- a) **W-2 withholding statements**
- b) **Paycheck Stubs**
- c) **Income tax returns**
- d) **Certification/approval letters from Medicaid or other State-funded medical assistance or welfare agencies.**

**OTHER CIRCUMSTANCES**

Please certify any other circumstances that you believe impose financial hardship on you, such as:

- a) **Copy of court order bankruptcy status.**
- b) **Catastrophic personal situation (death or disability)**

**CERTIFICATION AND AGREEMENT**

*I am making this application to enable True Health to determine my eligibility for a waiver of out-of-pocket medical expenses owed to True Health. I authorize True Health to verify any information contained in this document for that purpose. I certify that this information is true, accurate and complete in all material respects. If any of this information changes, I will inform True Health, and I understand that True Health may re-evaluate my financial status and take action necessary to collect on my account. If any third-party payor responsible for all or part of the cost of medical expenses owed to True Health contacts me, or if I otherwise am required, I will notify such payor of my application and of any waiver that True Health offers to me.*

\_\_\_\_\_  
 Signature of Patient or Other Legally Responsible Party

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Relationship